

GOOD SHEPHERD HEALTH CARE SYSTEM
SYSTEM-WIDE POLICIES AND PROCEDURES
Patient Care

SUBJECT: 643 - Disabled Patients Right to Designate Support Persons	ADMINISTRATIVE APPROVAL:	NO. 643
	SUPERSEDES:	Page 1 of 2
DEPARTMENT RESPONSIBLE FOR POLICY MAINTENANCE: <i>Patient Care</i>	REVIEWED: See Overview Tab	
	FORMULATED: See Overview Tab	
REVISED DATE:	See Overview Tab	

DEFINITIONS:

Patient: A patient admitted to a hospital or in an emergency department who needs assistance to effectively communicate with hospital staff, make health care decisions or engage in activities of daily living due to a disability, including but not limited to:

- a. A physical, intellectual, behavioral or cognitive impairment;
- b. Deafness, being hard of hearing or other communication barrier;
- c. Blindness;
- d. Autism; or
- e. Dementia

Support Person: A family member, guardian, personal care assistant or other paid or unpaid attendant selected by the patient to physically or emotionally assist the patient or ensure effective communication with the patient.

PURPOSE:

The purpose of this policy is to set forth the requirements for complying with Oregon Senate Bill 1606 as passed by the 80th Oregon Legislative Assembly and amending ORS 127.635.

Disabled Patients in GSHCS Right to Designate Support Persons POLICY:

GSHCS must allow a patient to designate at least three (3) support persons, and to allow at least one (1) support person to be present with the patient at all times in the emergency department and during the patient's stay at the hospital, if necessary to facilitate the patient's care, including, but not limited to when the patient:

- 1. Has a cognitive or mental health disability that affects the patient's ability to make medical decisions or understand medical advice;
- 2. Needs assistance with activities of daily living and the hospital staff are unable to provide or less effective at providing the assistance;

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SUBJECT: 643 - Disabled Patients Right to Designate Support Persons	DATE: See Overview Tab	NO: 643	Page 2 of 2
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3. Is deaf, is hard of hearing or has other communication barriers and requires the assistance of a support person to ensure effective communication with hospital staff; or
4. Has behavioral health needs that the support person can address more effectively than the hospital staff.

GSHCS may impose conditions regarding support persons to ensure the safety of the patient, support person and staff, such as requiring a support person to:

1. Wear personal protective equipment provided by GSHCS and follow hand washing and other protocols for preventing the potential spread of infection;
2. Be free of any symptoms of viruses or contagious diseases; and
3. Submit to screenings for viruses or contagious diseases upon entering and exiting the hospital.

GSHCS may limit the number of support persons allowed to be present with the patient at a time and may limit the total number of support persons allowed to be present during the course of the day.

GSHCS must ensure that a support person designated by a patient is present for any discussion in which the patient is asked to elect hospice care or to sign an advance directive or other instrument allowing the withholding or withdrawing of life-sustaining procedures or artificially administered nutrition or hydration, unless the patient requests to have the discussion outside of the presence of support person.

GSHCS must inform a patient, at the time the hospital services are scheduled and upon admission, of the patient's right to support persons under this policy and must post GSHCS's policy and requirements for support persons at entry points to the hospital and on the hospital's website.

Important Note: This policy does not affect GSHCS's obligation to provide patients with effective communication supports or other reasonable accommodations in accordance with federal and state laws; or make exceptions to GSHCS's visitor policy, including exceptions to the number of support persons allowed access to the patient, as a reasonable accommodation under the Americans with Disabilities Act of 1990, 42 U.S.C. 12101 et seq.

Reference: [Oregon SB 1606: End-of-Life Orders and Support Persons Quick Reference and FAQ](#)